



Serco Recruitment Academy

Detention Custody Officer - 5 + roles available

Working with Serco as a Detention Custody Officer (DCO) is more than just a job, it's the chance to be a part of something great; join a work family where you are valued and the work you do makes a difference every day.

At Derwentside IRC we offer both job stability & job security, as well as career development pathways for you to transition into operational management roles. The centre is open 24/7 and you'll cover various shift patterns, we operate on a rota basis that allows you the flexibility to enjoy meaningful time off to do the things you love.

**Permanent roles -
40 hours per week**

£25,000 per annum

Full training provided

Interested? Then join our 2 week programme to gain job relevant qualifications, refine your CV and practice your interview skills in advance of your guaranteed interview.

**All candidates must be available to attend
Consett Innovation Centre, Consett, DH8 5XP
Monday - Friday 9.30am - 2.30pm for 2 weeks**

Serco Recruitment Academy Starts Monday 23 June 2025

Supporting Information

About Serco

At Serco, not only is the nature of the work we do important, everyone has an important role to play, from caring for vulnerable people to managing complex public services. We are a team of 50,000 people responsible for delivering essential public services around the world in areas including defence, transport, justice, immigration, healthcare and citizen services. We are innovators, committed to redesigning and improving public services for the benefit of everyone.

What do you need to do the role?

Our current DCO's come to us with different work & life experiences, from retail to healthcare, to call centres and taxi drivers; others are ex-military, police, and security services personnel! What you've done before doesn't matter, what matters is that you're committed to making a difference to the lives of others - the rest you will learn during your 7-week paid training course and experienced colleagues.

Benefits of working for Serco Group

- Free onsite parking, free meals, full uniform included
- Blue Light Card eligibility
- Pension scheme and employee discounts

