



**FREE
Short
Course**

Principles of Team Leading

Become a strong leader and coach your team to success

The ability to lead a team is a vital skillset in any organisation. This qualification is designed to expand your knowledge of the principles of team leading whilst developing the skills required to become a successful leader.

This Level 2 course will teach you how to develop strong working relationships, coach staff and resolve problems within a team setting.

What will I learn?

Upon completion you will achieve a NCFE Level 2 Certificate in Principles of Team Leading

The qualification includes 8 units:

- Principles of Team Leading
- Understanding business
- Understand how to communicate work related information
- Understand how to deliver customer service and resolve problems
- Understand how to develop working relationships
- Introduction to coaching
- Understanding personal development
- Principles of equality and diversity

Benefits

- Achieve a nationally recognised Level 2 qualification
- Develop the skills to become a successful team leader
- Learn at a time and pace that suits you with the support of a dedicated learning support team

How will I study?

- Online, at your own pace, on your phone, tablet or laptop
- With the support of an expert tutor and learning support team

How do I Find Out More?

To register your interest or to find out more please
call 01207 585 914 or email adultlearning@derwentside.ac.uk