

**FREE
Short
Course**

Business Improvement Techniques

An introduction to the principles of Lean and Continuous Improvement

Businesses are dynamic and change can occur rapidly, it is therefore critical to monitor and evaluate success regularly. This Level 2 Business Improvement Techniques course develops awareness of improvements to workplace processes.

Learners will develop an awareness of a range of tools and techniques that can be used to identify and remove business waste. This training is relevant for anyone wishing to develop their knowledge and skills to contribute to applying lean improvement activities.

What will I learn?

Upon completion you will achieve a NCFE Level 2 Certificate in Understanding Business Improvement Techniques

The qualification includes 6 units:

- Safe and Effective Team Working
- Workplace Organisation
- Continuous Improvement (Kaizen)
- Visual Management Systems
- Problem Solving
- Flow Process Analysis

Benefits

- Achieve a nationally recognised Level 2 qualification
- Increases awareness of Business Improvement Techniques
- Learn at a time and pace that suits you with the support of a dedicated learning support team

How will I study?

- Online, at your own pace, on your phone, tablet or laptop
- With the support of an expert tutor and learning support team

How do I Find Out More?

To register your interest or to find out more please
call 01207 585 914 or email adultlearning@derwentside.ac.uk